

# CERTIFICATE OF ACHIEVEMENT — User Support Emphasis

For more information visit <http://www.scsv.nevada.edu/~pullingk/UserSupport/> or contact Kate Pulling (at 651-5702 or [kate.pulling@csn.edu](mailto:kate.pulling@csn.edu)).

## Special Program Requirements - 33 Credits

**Core Requirements:** Select 24 credits from the following list of courses:

- ◆ ENG 100 - Composition Enhanced (5 credits)  
or ENG 101 - Composition I (3 credits)  
or ENG 107 - Technical Communications (3 credits)  
or ENG 113 - Composition I for International Students (3 credits)
- ◆ CIT 110 - A+ Hardware (3 credits)  
or CSCO 109B - PC Troubleshooting and Repair (3 credits)
- ◆ CIT 111 - A+ Software (3 credits)
- ◆ CIT 201B - Word Certification Preparation (3 credits)
- ◆ CIT 202B - Excel Certification Preparation (3 credits)
- ◆ CIT 203B - Access Certification Preparation (3 credits)
- ◆ CIT 208 - Presentation Skills and Software (3 credits)
- ◆ CIT 209 - User Support Skills and Technology (3 credits)

**Electives:** Select 9 credits from the following courses:

- ◆ ACC 223B Introduction to QuickBooks (3 credits)
- ◆ CIT 112- Network+ (3 credits)  
or CSCO 120B - Cisco Networking Academies I (4 credits)
- ◆ CIT 113B - IT Project+ (3 credits)
- ◆ CIT 140 - Introduction to the AS/400-iSeries (3 credits)
- ◆ CIT 151 - Beginning Web Development (3 credits)
- ◆ CIT 160 - Introduction to Computer Security (3 credits)
- ◆ CIT 206B - MS Outlook Certification Preparation (3 credits)
- ◆ CIT 261 - VBA Programming for Microsoft Office (3 credits)
- ◆ CIT 290 - Internship in CIT (1 - 6 credits)
- ◆ COT 209B - Tablet Computer, Voice and Handwriting II (3 credits)
- ◆ ET 108B - Telecommunications and the Information Age (3 credits)
- ◆ ET 117B - Computer Forensics (3 credits)
- ◆ GIS 109 - Introduction to GIS (3 credits)
- ◆ GRC 103 - Introduction to Computer Graphics (3 credits)
- ◆ IS 115 - Introduction to Programming (3 credits)

## PLAN AHEAD...

### Projected Schedule for User Support Courses

	Fall 2009	Spring 2010	Summer 2010	Fall 2010	Spring 2011	Summer 2011
<b>Core Requirements</b> (The other Core courses are offered in multiple sections each semester. Check the semester schedule for details.)						
<b>CIT 201B (Word)</b>	Distance Ed. (on-line) (2nd 8 weeks)			Distance Ed. (on-line) (2nd 8 weeks)		
<b>CIT 202B (Excel)</b>	Distance Ed. (on-line) (1st 8 weeks)	West Charleston T 6:00 - 8:50	Distance Ed. (on-line) (6 week session)	Distance Ed. (on-line) (1st 8 weeks)	West Charleston T 6:00 - 8:50	Distance Ed. (on-line) (6 week session)
<b>CIT 203B (Access)</b>	Distance Ed. (on-line)	West Charleston W 6:00 - 8:50		Distance Ed. (on-line)	West Charleston W 6:00 - 8:50	
<b>CIT 208 (Presentation Skills)</b>					Distance Ed. (on-line) w/ 3 classroom meetings	
<b>CIT 209 (User Support Skills)</b>				Distance Ed. (on-line)		
<b>Electives</b> (The other listed electives may be offered each semester. Check the semester schedule for details.)						
<b>CIT 160 (Computer Security)</b>	Cheyenne M 6:00 - 8:50	Distance Ed. (on-line)	Distance Ed. (on-line) (6 week session)	West Charleston M 6:00 - 8:50	Distance Ed. (on-line)	Distance Ed. (on-line) (6 week session)
<b>CIT 206 (Outlook)</b>	Cheyenne (2nd 8 weeks) TR 6:00 - 8:50			Cheyenne (2nd 8 weeks) TR 6:00 - 8:50		
<b>CIT 261 (VBA programming)</b>	West Charleston W 6:00 - 8:50					
The following courses are not currently part of the Certificate Requirements, but they may be listed as electives in the future.						
<b>CIT 198B (Vista)</b>			Distance Ed. (on-line) (8 week session)		West Charleston M 6:00 - 8:50	
<b>CIT 198B (Dynamic Web Applications)</b>	Distance Ed. (on-line)	Distance Ed. (on-line)	Distance Ed. (on-line) (6 week session)	Distance Ed. (on-line)	Distance Ed. (on-line)	Distance Ed. (on-line) (6 week session)

All classes are full semester, unless otherwise indicated.

Every effort will be made to offer the courses as indicated.

Please note that classes will be cancelled if there is insufficient enrollment. (Updated 7/1/2009)